

With two office locations, Stevenson Accounting needed to, securely and cost effectively, centralize their business applications and data in order to improve employee productivity and overall business performance. Konect Elite provided the answer.

## CASE STUDY

### Client

Stevenson Accounting Ltd.  
Swift Current, SK, Canada

### Industry

Tax Prep & Accounting

### # of Employees

8 employees



### Client Environment

Microsoft® Windows® XP

### Applications

MS Office, Quickbooks,  
Intuit Profile

### Server Environment

Microsoft® Windows®  
2008 R2 Server

### Business Challenges

- Needed to centralize and simplify application & data management.
- Needed to improve the security of critical data and business applications.
- Needed to provide remote access to users working from branch locations.
- Needed real-time availability of applications and data.
- Needed to protect existing client software investments
- Needed to minimize employee learning curve for user interfaces.

### Solution

- Konect Elite™
- Microsoft® Windows® 2008R2 Remote Desktop Services

### Results

- Centralized application management and delivery of applications.
- Improved security of critical data and business applications.
- On-Demand access to applications anywhere, anytime, using any device.
- Consistent end user experience, regardless of client device.
- Increased employee productivity & overall business performance.
- Seamless scalability for future growth

## Challenge

In rural Swift Current, Saskatchewan, Stevenson Accounting have numerous clients of which they serve whom live on farms and small towns within a 10-75 kilometer (6-45 miles) radius outside the city limits of Swift Current. Stevenson Accounting also has a second branch location 60 kilometers (35 miles) away from the main office. With two office locations and the need to be on the road more often than not, in order to reduce valuable traveling time to and from branch locations, Stevenson Accounting needed to implement a cost-effective remote access solution so their employees could work from one centralized database with access to all business applications, regardless of which branch office they worked from. Stevenson Accounting had never implemented a remote access solution before. As a small business, numerous factors such as the cost of implementation, maintenance, ease of use for all users, enhanced security as well as hardware infrastructure requirements (server and client) remained key considerations with respect to the implementation of a remote access solution.

## Solution

With the implementation of Windows Server 2008R2 Remote Desktop Services ('RDS') in combination with Konect Elite, Stevenson Accounting was able to centralized their business applications and data and provide the flexibility for employees to remotely access these resources from either branch location, on the road or from home. These applications could be accessed with a consistent user access experience from their XP and Vista desktops, laptops or netbooks, whether in the office or at a branch location. And, with the future need to support Windows 7 clients, Konect Elite provided the necessary baseline infrastructure to support this expansion with no disruption to the end user experience.

## Results

Stevenson Accounting now works from one centralized database, tying in their second branch location, thereby radically simplifying day-to-day business processes. Extending the value of their current client XP and Vista IT investments, Stevenson Accounting can now incrementally upgrade their clients to Windows 7 as their budget allows.

- Centralized application and data management.
- Simplified administrative overhead for application management and delivery
- Improved security of critical data and business applications.
- On-Demand access to applications and data anywhere, anytime, using any device.
- Increased individual employee productivity and overall business performance.
- Seamless scalability for future growth.

Stevenson Accounting Ltd. has been serving the Swift Current, SK and surrounding area for over 25 years in the Accounting / Tax Preparation segment. Stevenson Accounting is proud to serve a broad range of clients from individuals, business owners, and farmers to small corporations.



*"Konect Elite is working wonderfully. I have nothing but good things to say about the product and the support. Konect actually gives me more time to work and not just putting out fires all the time. Needless to say – I'm extremely impressed and happy with the product, its ease of use and customization."*

Brad Stevenson, Vice President  
Stevenson Accounting Ltd.

## About desktopsites

desktopsites is a leading developer of innovative and cost effective application and desktop virtualization solutions for small and mid-size businesses ("SMEs"). desktopsites Konect Elite™ is a Windows® application and desktop virtualization solution that centralizes application and desktop management and delivers applications to physical or virtual desktops on-demand to users anywhere using any PC, thin client, laptop or netbook.



ISV/Software Solutions

